

Home ► John Molson School of Business ► Commerce ► COMM-226-2162-A ►  
Supporting Processes with Enterprise systems (weeks 5 & 6) ► Chapter 7 PSI

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**Grade** 18.00 out of 18.00 (100%)

**Question 1**

Correct

Mark 1.00 out of  
1.00

A car manufacturer purchases components such as seat belts, fenders, window seals, and panels from outside sources. This process of obtaining goods is called \_\_\_\_\_.

Select one:

- ☐ a. production
- ☐ b. lead generation
- ☒ c. procurement ✓
- ☐ d. outbound logistics

**Question 2**

Correct

Mark 1.00 out of  
1.00

Akers Inc., an IT services company, selects SAP as the preferred ERP vendor to integrate its supply chain with that of its business partners. In this case, which of the following steps would Akers most likely take next in implementing the ERP system?

Select one:

- ☐ a. picking inherent processes
- ☒ b. performing a gap analysis ✓
- ☐ c. measuring the system performance
- ☐ d. determining the structure of its industry

**Question 3**

Correct

Mark 1.00 out of 1.00

An organization shares \_\_\_\_\_ with its suppliers using SAP.

Select one:

- ☐ a. purchase requests
- ☐ b. warehouse statistics
- ☐ c. sales revenue information
- ☒ d. purchase orders ✓

**Question 4**

Correct

Mark 1.00 out of 1.00

Finished goods inventory contains items that are \_\_\_\_\_.

Select one:

- ☐ a. used as inputs in the firm's manufacturing process
- ☐ b. returned by customers due to quality issues
- ☐ c. procured from suppliers for the production process
- ☒ d. awaiting delivery to customers ✓

**Question 5**

Correct

Mark 1.00 out of 1.00

In additive manufacturing, objects are manufactured through the \_\_\_\_\_.

Select one:

- ☐ a. superimposition of computer data on physical objects
- ☐ b. placement of integrated chips on objects
- ☒ c. deposition of successive layers of material ✓
- ☐ d. use of computer graphics and animation exclusively

**Question 6**

Correct

Mark 1.00 out of 1.00

Radio-frequency identification technology is used in supply chains to \_\_\_\_\_.

Select one:

- ☐ a. facilitate 3D printing
- ☒ b. recognize and track items ✓
- ☐ c. enable audio authentication
- ☐ d. enhance the sensory appeal of products

**Question 7**

Correct

Mark 1.00 out of  
1.00

\_\_\_\_\_ systematically limit(s) the actions and behaviors of employees, processes, and organizational systems to safeguard assets and to achieve objectives.

Select one:

- ☐ a. Collaborative systems
- ☐ b. Distributed systems
- ☐ c. Augmented reality
- ☒ d. Internal controls ✓

**Question 8**

Correct

Mark 1.00 out of  
1.00

The \_\_\_\_\_ effect occurs when companies order more supplies than are needed due to a sudden change in demand.

Select one:

- ☒ a. bullwhip ✓
- ☐ b. just-in-time
- ☐ c. roll-up
- ☐ d. Doppler

**Question 9**

Correct

Mark 1.00 out of  
1.00

The resources of a procurement process are referred to as \_\_\_\_\_.

Select one:

- ☐ a. services
- ☐ b. shares
- ☐ c. invoices
- ☒ d. inventories ✓

**Question 10**

Correct

Mark 1.00 out of  
1.00

When does the lead time in a procurement process come to an end?

Select one:

- ☐ a. when an order is placed with a supplier
- ☐ b. when an invoice is received from the supplier
- ☒ c. when an order arrives at the warehouse ✓
- ☐ d. when ordered goods are reflected in the purchase order database

**Question 11**

Correct

Mark 1.00 out of  
1.00

Which of the following is a major concern for organizations having departments that build their own systems?

Select one:

- ☐ a. centralized database
- ☐ b. integrated systems
- ☐ c. itemized bills
- ☒ d. information silos ✓

**Question 12**

Correct

Mark 1.00 out of  
1.00

Which of the following is an objective of the returns management process?

Select one:

- ☐ a. automating and simplifying a variety of supply chain processes
- ☐ b. designing and integrating all supply chain processes
- ☐ c. determining the criteria for supplier selection and adding and removing suppliers
- ☒ d. efficiently getting the defective products to the right supplier in the supply chain ✓

**Question 13**

Correct

Mark 1.00 out of  
1.00

Which of the following is a potential solution to the bullwhip effect?

Select one:

- ☐ a. increasing manufacturing capacity
- ☐ b. increasing the number of levels in the supply chain
- ☒ c. sharing sales order data in real-time ✓
- ☐ d. reducing the number of salespeople

**Question 14**

Correct

Mark 1.00 out of  
1.00

Which of the following is a written document that requests the delivery of a specified quantity of a product or service in return for payment?

Select one:

- ☐ a. memorandum of association
- ☒ b. purchase order ✓
- ☐ c. itemized bill
- ☐ d. term sheet

**Question 15**

Correct

Mark 1.00 out of  
1.00

Which of the following is most likely the final activity of the procurement process after the implementation of SAP?

Select one:

- ☒ a. posting an outgoing payment ✓
- ☐ b. approving a purchase requisition
- ☐ c. generating an invoice
- ☐ d. creating a goods receipt

**Question 16**

Correct

Mark 1.00 out of  
1.00

Which of the following is the next step in implementing an SAP system after performing a gap analysis?

Select one:

- ☐ a. determining industry structure
- ☐ b. creating a competitive strategy
- ☒ c. crafting process objectives ✓
- ☐ d. evaluating ERP vendors

**Question 17**

Correct

Mark 1.00 out of  
1.00

Which of the following statements is true about the effect of implementing SAP in the accounting process?

Select one:

- ☒ a. Real-time data sharing will reduce roll-up time. ✓
- ☐ b. Weak internal controls will lead to limited scrutiny of purchases.
- ☐ c. Agents' training and experiences will vary leading to several mistakes in the purchase orders.
- ☐ d. Three-way discrepancies will take time to correct.

**Question 18**

Correct

Mark 1.00 out of  
1.00

Which of the following statements is true about the impact of SAP on organizations?

Select one:

- ☒ a. People require new sets of skills after implementing SAP. ✓
- ☐ b. Organizations become less process-focused after implementing SAP.
- ☐ c. Inter-departmental data sharing reduces after implementing SAP.
- ☐ d. Organizations tend to avoid outsourcing after implementing SAP.